



Congratulations on the purchase of your new home.

We have enrolled your home in the 2-10 Home Buyers Warranty program, which includes 1-Year Workmanship, 2-Year Systems and 10-Year Structural coverage.

To enhance our warranty service, we have also contracted with 2-10 Home Buyers Warranty to handle all of our homeowner warranty requests under their Front Line Warranty Service Program.

Please submit any warranty request, in writing, directly to 2-10 Home Buyers Warranty for processing. **Some issues may not be addressed until Your 11 Month Walk Through, for items such as caulking, drywall, painting, trim work and nail pops.**

Email: Sandhollowwarranty@2-10.com

Fax: 303-306-2239

Or mail to:

2-10 Home Buyers Warranty
Attn: Warranty Administration Office
13900 E Harvard Ave
Aurora, CO 80014

If you experience an emergency service situation, please notify 2-10 Home Buyers Warranty and then contact the appropriate contractor below:

Plumber:	Silverline Electric & Plumbing	509-544-8840
Electrician:	Silverline Electric & Plumbing	509-544-8840
HVAC:	Air Tech Services and Filters	509-392-2021
Landscaper:	Cachy's Landscaping	509-554-1117

If you need to speak with someone directly regarding warranty issues, please call 2-10 HBW at 1-800-811-8787 to speak with a Front Line Warranty Service Specialist.

Thank you,

Sandhollow Homes