



Congratulations on the purchase of your new home.

We have enrolled your home in the 2-10 Home Buyers Warranty program, which includes 1-Year Workmanship, 2-Year Systems and 10-Year Structural coverage.

To enhance our warranty service, we have also contracted with 2-10 Home Buyers Warranty to handle all of our homeowner warranty requests under their Front-Line Warranty Service Program.

Please submit any warranty request, in writing, directly to 2-10 Home Buyers Warranty for processing. **Some issues may not be addressed until Your 11 Month Walk Through, for items such as caulking, drywall, painting, trim work and nail pops.**

**Email:** [Sandhollowwarranty@2-10.com](mailto:Sandhollowwarranty@2-10.com)

**Fax:** 303-306-2239

**Or mail to:**

2-10 Home Buyers Warranty  
Attn: Warranty Administration Office  
13900 E Harvard Ave  
Aurora, CO 80014

**If you experience an emergency service situation, please notify 2-10 Home Buyers Warranty and then contact the appropriate contractor below:**

<b>Plumber:</b>	Silverline Electric & Plumbing	509-544-8840
<b>Electrician:</b>	Silverline Electric & Plumbing	509-544-8840
<b>HVAC:</b>	Air Tech Services and Filters	509-392-2021
<b>Landscaper:</b>	Cachy's Landscaping	509-554-1117

If you need to speak with someone directly regarding warranty issues, please call 2-10 HBW at 1-800-811-8787 to speak with a Front Line Warranty Service Specialist.

Thank you,

Sandhollow Homes